IE♥HP
A Public Entity

Inland Empire Health Plan

Core Values

Health & Quality Before Costs

Stewardship of Public Funds

Team Culture

Think and Work LEAN

Partner with Members, Providers & the Community

Foster Innovation

Connect with IEHP

Fact Sheet
September 2020

Inland Empire Health Plan (IEHP), a Joint Powers Agency, is a not-for-profit health plan. Established on July 26, 1994, IEHP received its Knox-Keene license from the California Department of Managed Health Care on July 22, 1996. IEHP commenced operations on September 1, 1996. Today, IEHP organizes healthcare for 1,323,663 members in San Bernardino and Riverside counties in Medi-Cal (including adults, families with children and seniors and people with disabilities) and Cal MediConnect (Medicare-Medicaid Plan).

Vision

MAKE A DIFFERENCE ♥ IMPROVE LIVES
Members - Providers - Team Members - Community

Mission

To organize and improve the delivery of quality, accessible and wellness based healthcare services for our community.

Program Membership and Provider Network

- Medi-Cal 1,293,931
- Cal MediConnect
  (Medicare-Medicaid Plan)...29,732

  Total........................... 1,323,663

- PCP 1,497
- Specialists 4,291
- Pharmacies.................... 721
- Vision Providers 410
- Hospitals.......................... 35

  Total....................... 6,954

Managed Care Enrollment Overview

IEHP is the Local Initiative plan for the Inland Empire with more than 85% of the Medi-Cal managed care market compared to its competitor, Molina. IEHP is one of the first plans in California to participate in Cal MediConnect (CMC). CMC offers coordinated medical, behavioral health, and long-term services and supports for people with both Medicare and Medi-Cal.

Accreditation and Achievements

- In 2000, IEHP was the first Medicaid health plan in California to earn NCQA Accreditation for Medi-Cal.
- More than 97 percent of IEHP Doctors would recommend IEHP to other Doctors, according to the 2017 Provider Satisfaction Survey.
- IEHP won the Advisory Board 2018 Workplace of the Year Award for having outstanding levels of employee engagement. IEHP is one of only 20 organizations in the nation to win this award.
- In 2017, IEHP received the Innovation Award from the California Department of Health Care Services (DHCS) for development of the Behavioral Health Integration and Complex Care Initiative (BHICCI), which successfully implemented 31 multidisciplinary care teams across 12 health care organizations in Riverside and San Bernardino counties. In 2018, IEHP received the Innovation Award from DHCS again, for its Housing Initiative, which provides permanent supportive housing and intensive case management services to homeless, high utilizing Members.