



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

September 14, 2020 - 9:00 AM

Board Report #308

Join by WebEx:

<https://iehp.webex.com/iehp/onstage/g.php?MTID=ec430d4ad978d4fdc45eb1df8b7c19236>

Join by Phone:

(866) 499-4146

Access code: 133 027 5747

The Inland Empire Health Plan is continuing to hold Governing Board meetings to conduct essential business. Pursuant to the Governor’s Executive Order, members of the Governing Board may attend the meeting via teleconference or video conference and will participate in the meeting to the same extent as if they were present. Members of the public may observe and participate electronically in the meetings. As a result of the Executive Order to stay home, in person participation at Governing Board meetings will not be allowed at this point in time.

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the IEHP Governing Board at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.).

PUBLIC COMMENT:

Public Comment may be submitted via recorded voice message, email, or during the Public Comment section of the Agenda.

Voice recorded public comment: To submit public comment via recorded message, please call 909-296-3584 by 5pm the Friday before the scheduled meeting date. State your name and the item number(s) on which you wish to speak. The recordings will be limited to two minutes. These comments may be played at the appropriate time during the Board meeting.

Email public comment: To submit an emailed public comment to the Governing Board please email PublicComment@IEHP.org and provide your name, the agenda number(s) on which you wish to speak, and your comment. These comments will be distributed to all Board Members if received by 5pm the Friday before the scheduled meeting date.

AGENDA

- I. Call to Order
- II. Roll Call

- III. Changes to the Agenda
- IV. Public Comments on Matters on the Agenda
- V. Conflict of Interest Disclosure
- VI. Adopt and Approve of the Meeting Minutes from the August 10, 2020 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access

VII. IEHP

CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

- 1. Approve the Second Amendment to the Employment Agreement for Chief Executive Officer
- 2. Approve the Professional Services Agreement with Innovative Connections
- 3. Review of the 2020 Second Quarter IEHP Compliance Program

FINANCE DEPARTMENT (Keenan Freeman)

- 4. Workers' Compensation and Crime Insurance Renewal Update

HEALTH SERVICES DEPARTMENT (Karen Hansberger, M.D.)

- 5. Approve the Fifth Amendment to the Professional Services Agreement with Step Up on Second Street, LLC
- 6. Approve the Second Amendment to the Professional Services Agreement with Symphony Performance Health dba SPH Analytics
- 7. Approve the Second Amendment to the Memorandum of Understanding with the County of San Bernardino

INFORMATION TECHNOLOGY DEPARTMENT (Michael Deering)

- 8. Approve the Change Order and Funding Increase to the Master License and Service Agreement with Edifecs, Inc.
- 9. Approve the Fourth Amendment to the Software as a Service Agreement with Oracle America, Inc.
- 10. Approve the Service Order Documents with Change Healthcare Technologies, LLC

OPERATIONS DEPARTMENT (Susie White)

11. Overview of Inland Empire Health Plan's Annual Delegation Oversight Audit 2019 IPA Activities

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

12. Ratify and Approve the Second Amendment to the Hospital Per Diem Agreement for Behavioral Health Services with College Hospital, Inc. dba College Hospital Cerritos and CHCM, Inc. dba College Hospital Costa Mesa
13. Ratify and Approve the Hospital Per Diem Agreement for Behavioral Health Services with College Hospital, Inc. dba College Hospital Cerritos
14. Ratify and Approve the Hospital Per Diem Agreement for Behavioral Health Services with CHCM Inc dba Costa Mesa Medical Center Hospital
15. Ratify and Approve the Letter of Agreement with Dignity Health Medical Foundation, dba Dignity Health Medical Group-Inland Empire, A Service of Dignity Health Medical Foundation
16. Ratify and Approve the Eighteenth Amendment to the Capitated Full-Service Agreement with Kaiser Foundation Health Plan, Inc., Southern California Region
17. Ratify and Approve the Hospital Per Diem Agreement for Behavioral Health Services with Loma Linda University Behavioral Medicine Center
18. Ratify and Approve the Fourth Amendment to the Capitated Primary Care Provider Agreement with Riverside Family Physicians
19. Approval of the Standard Templates
The following standard templates are being presented to the Governing Board for approval effective September 1, 2020:
 - 1) Master Amendment – Double Boarded & Non-Double Boarded Providers
 - 2) Master Agreement – Medicare Only
20. Approval of the Evergreen Contracts
Renewal under the Evergreen Clause of the following Agreements effective, October 1, 2020:
Additional three (3) year term:
 - 1) Chino Valley Rehabilitation Center LLC dba Chino Valley Health Care Center – Skilled Nursing Facility Provider Agreement
 - 2) Cloverleaf Enterprises Inc dba Cherry Valley Healthcare – Skilled Nursing Facility Provider Agreement

Additional five (5) year term:

- 3) Aid & Care Hospice, Inc – Ancillary Provider Agreement
- 4) Angel Hospice Providers, Inc – Ancillary Provider Agreement
- 5) Angel of Faith Non-Profit Organization dba Angel of Faith Counseling Center – Behavioral Health Provider Agreement
- 6) Aurora Surgery Center LP – Ancillary Provider Agreement
- 7) Chibi Chan Corp dba Kinematics Physical Therapy and Sports Performance Inc – Participating Provider Agreement
- 8) Concourse Diagnostic and Surgery Center – Ancillary Provider Agreement
- 9) Eugene Carlson dba California Counseling Center – Behavioral Health Provider Agreement
- 10) Jarvis W. Johnson dba Good Measure Family Counseling, Inc – Behavioral Health Provider Agreement
- 11) Myriad Women’s Health – Ancillary Provider Agreement
- 12) Peoples Care Hospice, Inc – Ancillary Provider Agreement
- 13) Pinnacle Optometry Inc dba Cloverdale Optometric Center – Participating Provider Agreement
- 14) Phillip Parra – Behavioral Health Provider Agreement
- 15) Pomona Valley Optometry Inc – Participating Provider Agreement
- 16) Syed W Bokhari MD dba Advanced Heart and Vascular Physicians Inc – Participating Provider Agreement
- 17) Tan Nghi Tran dba Tannie Tran OD – Participating Provider Agreement
- 18) Thomas V. Antonetto – Behavioral Health Provider Agreement
- 19) Vicki Ellen Salvin dba Smoke Tree Counseling Services – Behavioral Health Provider Agreement

POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS:

ADMINISTRATION (Jarrod McNaughton)

21. Chief Executive Officer Update

FINANCE DEPARTMENT (Keenan Freeman)

22. Monthly Financial Review

HEALTH SERVICES DEPARTMENT (Karen Hansberger, M.D.)

23. 2020 Population Needs Assessment Update
24. Overview of 2020 Medicaid and Medicare Consumer Assessment of Health Providers & Systems Adult Member Satisfaction Survey Results
25. Overview of the Medi-Cal and Medicare Healthcare Effectiveness Data and Information Set Results for HEDIS® 2020 (Measurement Year 2019)

VIII. IEHP HEALTH ACCESS

CONSENT AGENDA

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

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28. Ratify and Approve the Hospital Per Diem Agreement for Behavioral Health Services with College Hospital, Inc. dba College Hospital Cerritos
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IX. COMMENTS FROM THE PUBLIC ON MATTERS NOT ON THE AGENDA

X. ADJOURNMENT

The next meeting of the IEHP Governing Board will be held on October 14, 2020 at the Inland Empire Health Plan.