



Inland Empire Health Plan

Medicare HEDIS® Performance Summary

HEDIS® Measures for Medicare	HEDIS 2018	HEDIS 2019	HEDIS 2020	HEDIS 2020 Percentile	Percentile movement
Acute Hospital Utilization[^] <i>Total (ages 18+)</i>	0.6609	0.6799	0.7017	90 th (5)	↔
Antidepressant Medication Management <i>Effective Continuation Phase</i>	50.58%	51.66%	55.22%	33.33 rd (3)	↑
Breast Cancer Screening	69.37%	70.37%	68.73%	10 th (2)	↔
Colorectal Cancer Screening	63.99%	65.21%	59.12%	10 th (2)	↔
Comprehensive Diabetes Care					
<i>HbA1c Control (<8.0%)</i>	67.15%	61.56%	64.96%	10 th (2)	↔
<i>Eye Exam (Retinal) Performed*</i>	73.48%	71.29%	71.78%	33.33 rd (3)	↔
<i>Blood Pressure Control (<140/90 mm Hg)</i>	67.40%	65.45%	56.69%	<10 th (1)	↓
Controlling High Blood Pressure	62.53%	66.91%	59.85%	10 th (2)	↓
Follow-Up After Hospitalization for Mental Illness 7-Day Follow-Up	31.15%	30.58%	27.42%	33.33 rd (3)	↔
Follow-Up After Emergency Department Visit for Alcohol and other Drug Abuse or Dependence					
<i>7-Day Follow-Up</i>		4.83%	1.23%	<10 th (1)	↓
<i>30-Day Follow-Up</i>		1.38%	3.09%	<25 th	↔
Follow-Up After Emergency Department Visit for Mental Illness					
<i>7-Day Follow-Up</i>	45.12%	33.33%	37.44%	66.67 th (4)	↑
<i>30-Day Follow-Up</i>	29.27%	57.58%	58.90%	75 th	↔
Follow-Up After Emergency Department Visit for People with High-Risk Multiple Chronic Conditions					
<i>Ages 18-64</i>	44.43%	50.10%	48.49%	25 th	↔
<i>Ages 65+</i>	43.76%	47.15%	46.72%	<25 th	↔
<i>Total</i>	44.09%	48.54%	47.46%	10 th	↔
Hospitalization for Potentially Preventable Complications[^]	0.8351	0.7208	0.6763	90 th (5)	↑
Initiation and Engagement of AOD Dependence Treatment					
<i>Initiation of AOD Treatment: Total*</i>	21.75%	20.09%	23.58%	<25 th	↔
<i>Engagement of AOD Treatment: Total</i>	1.99%	2.52%	2.17%	10 th (2)	↔
Medication Reconciliation Post-Discharge	41.36%	44.28%	40.15%	10 th (2)	↔
Non-Recommended PSA-Based Screening in Older Men [^]	37.78%	36.72%	35.20%	10 th (2)	↔
Osteoporosis Management in Women Who Had a Fracture	33.04%	18.18%	18.52%	<10 th (1)	↔
Pharmacotherapy Management of COPD Exacerbation					
<i>Systemic Corticosteroid</i>	69.78%	77.02%	72.43%	33.33 rd (3)	↓



Inland Empire Health Plan

Medicare HEDIS® Performance Summary

HEDIS ® Measures for Medicare	HEDIS 2018	HEDIS 2019	HEDIS 2020	HEDIS 2020 Percentile	Percentile movement
<i>Bronchodilator</i>	86.82%	91.03%	90.23%	90 th (5)	↔
Plan All-Cause Readmissions[^]	19.99%	21.06%	10.24%	<25 th	↔
Plan All-Cause Readmissions (Observed/Expected) [^]	0.88	0.89	0.90	<25 th	↔
Potentially Harmful Drug-Disease Interactions in the Elderly [^]	44.96%	49.00%	43.23%	<10 th (1)	↔
Statin Therapy for Patients with Cardiovascular Disease					
<i>Received Statin Therapy: Total</i>	68.36%	72.89%	74.69%	<10 th (1)	↔
<i>Statin Adherence 80%: Total</i>	66.93%	66.21%	47.32%	<10 th (1)	↔
Statin Therapy for Patients with Diabetes					
<i>Received Statin Therapy</i>	68.37%	69.73%	69.40%	10 th (2)	↔
<i>Statin Adherence 80%</i>	64.04%	66.77%	70.74%	<10 th (1)	↔
Transition of Care					
<i>Notification of Inpatient Admission: Total</i>	8.52%	9.73%	6.08%	33.33 rd (3)	↔
<i>Receipt of Discharge Information: Total</i>	1.46%	2.68%	1.95%	33.33 rd (3)	↔
<i>Patient Engagement after Inpatient Discharge: Total</i>	78.83%	80.05%	80.78%	33.33 rd (3)	↔
<i>Medication Reconciliation Post-Discharge: Total</i>	37.23%	39.90%	38.20%	10 th (2)	↔
Use of High-Risk Medications in the Elderly[^]	13.95%	15.40%	16.41%	<10 th (1)	↔
Use of Opioids at High Dosage[^]	4.76%	4.08%	9.96%	<10 th (1)	↓↓
Use of Opioids from Multiple Providers[^] Multiple Prescribers and Multiple Pharmacies	8.30%	14.51%	9.96%	<10 th (1)	↔

All benchmarks noted in this report are based on the 2020 NCQA Health Plan Ratings Percentiles and the 2019 NCQA Quality Compass National Benchmarks for Medicare

* Rate calculated per 1000 Members ~ Inverted rate

[^] Lower rate is better

Performance Summary Keys:

↓	Indicates a decrease in the percentile ranking as compared to the previous measurement year. Each arrow down reflects a level of change in the percentile ranking. (e.g. a measure that went from the 75th percentile to the 50th percentile will display one down arrow)
↑	Indicates an increase in the percentile ranking as compared to the previous measurement year. Each arrow up reflects a level of change in the percentile ranking. (e.g. a measure that went from the 25th percentile to the 75th percentile will display two up arrows)
↔	Indicates no change in the percentile ranking as compared to the previous measurement year.

Plan Rating	National Percentile Range
1	≤10 th percentile
2	>10 th and ≤33 rd percentile
3	>33 rd and ≤66 th percentile
4	>66 th and ≤90 th percentile
5	>90 th percentile