Important Notice: Pharmacy P4P – Text Messaging Program Requirements

Dear IEHP Pharmacy Provider,

As part of IEHP’s 2018 Pharmacy P4P program, a total of $1 million has been budgeted for the text messaging component. Pharmacies with the appropriate text messaging requirements (see below) may submit a report to IEHP by the specified deadlines in order to be considered for the bonus payment. This payment will be bundled together with the DUR P4P payment for Quarter 1 and 2. The text messaging program’s details are as follows and can be found on Pharmacy P4P website: https://ww3.iehp.org/en/providers/pharmaceutical-services/pharmacy-p4p-program/#top.

IEHP PHARMACY PAY FOR PERFORMANCE (P4P) PROGRAM
TEXT MESSAGE PROGRAM REQUIREMENTS

<table>
<thead>
<tr>
<th>Program Timeline</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>06/30/2018</td>
<td>Text messaging program report is due to IEHP. Please submit via e-mail to <a href="mailto:PharmacyP4P@iehp.org">PharmacyP4P@iehp.org</a></td>
</tr>
<tr>
<td>7/15/2018</td>
<td>Any report not meeting the DUR P4P text messaging requirements will be sent back by this date. The reports will be reviewed in the order that they are received.</td>
</tr>
<tr>
<td>07/30/2018</td>
<td>Resubmission of text messaging program report is due back to IEHP.</td>
</tr>
<tr>
<td>08/31/2018</td>
<td>Text messaging program bonus payment is bundled with Q1-Q2 P4P Payment.</td>
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</table>

I) Program requirements:

1) P4P pharmacies must demonstrate these requirements to be eligible for the text message incentive:

2) Text message must include the following message status or similar content
   - “Prescription is delayed”
   - “Ready for pick-up”
3) Opt-in text messaging rate: ≥ 50% of IEHP Medicaid members within the past 2 years

II) Rate calculation: number of IEHP Medicaid members opted into text messaging program / all IEHP Medicaid members

1) P4P pharmacy providers meeting the above requirements need to submit a report based on the specifications outlined in Section II.

III) Reports requirements

1) Pharmacy reports will be submitted to Pharmacy P4P program email address: PharmacyP4P@iehp.org

2) Each independent pharmacy (with a unique NPI) will need to submit one report.

3) Each pharmacy chain will need to submit a separate report for each pharmacy location.

4) Each report will consist of 2 parts:
   - Part 1: Write-up describing the text messaging system setup and how it satisfies IEHP text messaging program requirements (Section I)
   - Part 2: IEHP member roster report (see template below)

<table>
<thead>
<tr>
<th>Member IEHP ID</th>
<th>Member Name</th>
<th>Member DOB</th>
<th>Opt-in (Y/N/*Blank or NA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>201712321021</td>
<td>Jane Doe</td>
<td>01/01/2000</td>
<td>Y</td>
</tr>
<tr>
<td>201712321022</td>
<td>John Doe</td>
<td>01/01/2001</td>
<td>N</td>
</tr>
</tbody>
</table>

I) Payment metrics:

1) Independent pharmacies meeting the program requirements can receive $2,500 per location.

2) Independent pharmacies with store numbers exceeding 10 stores are classified as chains.

3) Chain pharmacies meeting the program requirements can receive $25,000 per chain.

Note: P4P pharmacy eligibility criteria apply. Please refer to Pharmacy P4P website: https://www3.iehp.org/en/providers/pharmaceutical-services/pharmacy-p4p-program/

If you have any additional questions, please feel free to contact us at (909) 890-2049 between 8:00 AM -5:00 PM Monday through Friday. Thank you for your attention to this matter.

Sincerely,
IEHP Pharmaceutical Services