



A Public Entity

Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

December 26, 2018

Important Notice: Member Eligibility Maintenance for December 2018

Dear IEHP Pharmacy Provider,

IEHP will be completing Member eligibility file maintenance with our Pharmacy Benefits Manager, DST Pharmacy Solutions on **Wednesday, December 26, 2018**. **The maintenance will remove Members whom are no longer eligible with our plan.** Pharmacies may see a rejected claim at the point of sale for Members that had an IEHP/DST claim paid earlier in the month.

IEHP has taken measures to ensure that this maintenance will not affect our currently eligible Members. However, if you receive a rejected claim for "*Patient is not covered*" – **NCPDP Code 65** and the Member believes they are currently enrolled with IEHP, please contact IEHP Pharmacy Department at (909) 890-2049.

If you have any additional questions, please feel free to contact us at (909) 890-2049 between 8:00 AM -5:00 PM Monday through Friday. Thank you for your attention to this matter and for taking care of our Members.

Sincerely,
IEHP Pharmaceutical Services