



A Public Entity

Inland Empire Health Plan

# PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

June 3, 2019

## Important Update: IEHP Medi-Cal Member Eligibility Interruption

Dear IEHP Pharmacy Provider,

On May 31, 2019 you received a communication from IEHP regarding Medi-Cal Members' eligibility status, as reflected on the IEHP Provider Portal, IEHP Member Portal, and Argus/DST Point of Sale claims system.

We have confirmed this issue has been resolved. You may resume using the eligibility information from the IEHP tools: IEHP Provider Portal, IEHP Member Portal and Argus/DST Point of Sale claims system as they are current and valid.

You may re-process any rejected or partially filled pharmacy claims reflecting incorrect eligibility status over the weekend through our PBM Argus/DST Point of Sale system.

We apologize for any inconvenience this may have caused. Thank you for your understanding and for taking care of our Members.

Sincerely,  
IEHP Pharmaceutical Services

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