



A Public Entity

Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

September 24, 2020

NCPDP Reject Code 981 – Initial Fill of CII Prescription Dispensed for Quantity Less than Prescribed

Dear IEHP Provider,

As a result of CMS-0055-F, which mandates that a valid Quantity Prescribed is submitted when processing prescriptions for Schedule II Controlled Substances (CII), edits were implemented effective as of 9/21/2020 to ensure regulatory compliance.

NCPDP Reject Code	Reason for Rejection
ET	A valid Quantity Prescribed is required on CII drugs
ET/E7	Quantity Dispensed cannot exceed Quantity Prescribed
648	Quantity Prescribed must be the same value on the original fill and each incremental fill of a CII prescription
649	Quantity Dispensed on the original and cumulative incremental fills of the same CII prescription cannot exceed the Quantity Prescribed
RM	Multiple incremental CII fills are not allowed on the same Date of Service
981	After initial partial fill, CII claims must be filled within 30 days for non-LTC patients
650	After initial partial fill, CII claims must be filled within 60 days for LTC patients

What You Should Know

At this time, we are experiencing an issue where an initial fill of a CII prescription that is dispensed with less than the full quantity prescribed and where the prescription is more than 30 days old from the date written. This will result in an error with NCPDP Reject Code 981 with a message of “Incremental Fill date Exceeds Regulatory Timeframe.” Please submit a prior authorization request to IEHP Pharmaceutical Services in this situation as we work to resolve the issue.

If you have any additional questions, please feel free to contact us at (909) 890-2049 between 8:00 AM -5:00 PM Monday through Friday. Thank you for your attention to this matter.

Sincerely,

IEHP Pharmaceutical Services

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