



A Public Entity

Inland Empire Health Plan



To: IEHP Chiropractors and Medi-Cal PCPs
From: IEHP – Provider Relations
Date: January 9, 2020
Subject: **IEHP Assuming Responsibility for Chiropractic Services**

Effective **January 1, 2020**, as indicated in the new Division of Financial Responsibility (DOFR), Inland Empire Health Plan (IEHP) will be responsible for authorization and payment of chiropractic services for all IEHP Medi-Cal Members.

For eligible Medi-Cal Members, IEHP will cover:

- **Only two (2) chiropractic services per month.**
- Treatment of the spine by manual manipulation. Recipient must have a significant health problem in the form of a neuromusculoskeletal condition necessitating treatment. Manual manipulative services rendered must have a direct therapeutic relationship to the recipient's condition.
- Only the reimbursable codes **98940, 98941** and **98942** (1 code per visit).

Maintenance therapy is not covered. “Maintenance therapy” is defined as continued repetitive treatment without a clearly defined clinical end point.

Please submit requests for Chiropractic Services via IEHP's secure web portal if you are submitting for an IEHP Direct Member.

For all other IEHP Medi-Cal Members affiliated with an IPA, please fax all Chiropractic referrals to IEHP Outpatient Utilization Management at (909) 890- 5751.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.