



**To:** Inpatient Facilities  
**From:** IEHP – Provider Relations  
**Date:** January 31, 2020  
**Subject:** **REMINDER – Concurrent Review Requirements for Acute Admissions**

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In an effort to increase efficiencies and workflow for inpatient authorizations, Inland Empire Health Plan (IEHP) is providing clarification as to concurrent review requirements for all acute admissions.

IEHP must receive timely admission and clinical progress notes to substantiate medical necessity for inpatient admissions. This applies to all inpatient admissions, whether elective and authorized or via the Emergency Department.

- **For Per Diem contracted facilities:** IEHP will not authorize the hospital admission day if the requested clinical documentation is not received within 24 hours of Member admission.
- **For All Patients Refined Diagnosis Related Groups (APR-DRG) contracted facilities:** IEHP will not authorize the inpatient admission if the clinical documentation is not received within 24 hours of Member admission.

All subsequent or continued days after admission require daily clinical progress notes. For weekends and holidays, clinical progress notes may be received on the next business day. Daily clinical progress notes are used to determine medical necessity for continued stay and are expected to contain all information needed for justification of continued stay. **For those inpatient days where no clinical documentation is provided, IEHP will be unable to authorize services.**

- **For Per Diem contracted facilities:** IEHP will not authorize continued hospital days if the clinical documentation is not received for each day of the admission, or if the clinical documentation does not meet criteria for inpatient hospitalization (i.e. delay in care/service or discharge).
- **For APR-DRG contracted facilities:** IEHP will review admissions for length of stays which vary significantly from the average for the APR-DRG coded and billed. If clinical documentation does not support the continued need for a prolonged stay, IEHP will not authorize beyond guideline length of stay.

To facilitate timely discharge planning, Hospitals must coordinate with the IEHP Inpatient Team to provide timely discharge orders and clinical documentation and discharge summaries.

Please refer to IEHP Utilization Management Policy 14G Acute Admission and Concurrent Review for additional information.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.