



To: Urgent Care Facilities
From: IEHP – Provider Relations
Date: March 9, 2020
Subject: **Coronavirus COVID-19: Preparedness Questionnaire**

In light of the first confirmed case of the coronavirus (COVID-19) in Riverside County, Inland Empire Health Plan (IEHP) is assessing the ability of our network to respond rapidly to our changing environment.

Please complete the questionnaire below and return to IEHP by Tuesday March 10, 2020.
Submit response via fax (909-296-3550), or via email (ProviderServices@iehp.org).

UC Facility Name:	
Contact Person:	
Phone and/or email:	

Does your facility have N95 masks? Yes No

Does your facility have appropriate PPE (personal protective equipment) for staff? Yes No

Does your facility have a separate entrance for sick patients to access the office? Specifically, those who are suspected of having coronavirus. Yes No

If you have/had the appropriate equipment, are you willing to screen patients for coronavirus?
Yes No

What volume of patient referrals for screening can your facility handle daily? _____

What are your hours of operation? _____

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.