



To: Behavioral Health Treatment Providers
From: IEHP – Provider Relations
Date: March 25, 2020
Subject: **ABA Services Provided Via Telehealth**

In light of the current circumstances surrounding COVID-19, IEHP has reassessed the allowance for Providers to offer ABA services via telehealth. Please find below updated FAQs regarding ABA services and telehealth. This information will also be updated on our general telehealth FAQ available at <https://www.iehp.org/en/providers/plan-updates?target=coronavirus-advisory>.

Q. I am an ABA Provider, may I provide direct, 1:1 service via Telehealth?

A. We here at IEHP have received numerous inquiries regarding this and effective March 25, 2020 you may TEMPORARILY provide all ABA services via telehealth as clinically appropriate until further notice.

Q. How do I let IEHP know the services were done via Telehealth?

A. Please maintain appropriate records and notate as clinically needed on your FBAs/treatment plans. Further, there is no need to submit a separate authorization request as you may use your existing authorizations to conduct services through telehealth. Please bill as appropriate utilizing POS 02 and modifier 95 per DHCS billing guidelines.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence **or** www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.