



A Public Entity

Inland Empire Health Plan



To: 834 Recipients
From: IEHP – Provider Relations
Date: April 1, 2020
Subject: **Delay in Monthly Eligibility File**

The monthly Eligibility files for March 31, 2020 were not delivered as scheduled.

This file will be available on the Secure File Transfer Protocol (SFTP) Server between **6:00 PM – 8:00 PM today, April 1, 2020**. In the meantime, please utilize the Provider Portal to verify eligibility for your IEHP Members.

We apologize for any inconvenience this one-day delay may cause.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org.