



May 28, 2020

Re: Medication Reconciliation Letter

Dear IEHP Provider,

We are reaching out to you to inform you about our Medication Reconciliation post-discharge services at Inland Empire Health Plan (IEHP). Currently, the Pharmacy Department completes a Medication Reconciliation of the hospital discharge medication list with current primary care medication list within 30 days of the Members discharge from the hospital. Medication Reconciliation (Med Rec) post-discharge has been shown to be most effective within 72 hours of the Member's hospital discharge, therefore we would like to work with you for seamless communication for Med Rec completion.

For our Pharmacy Team to complete a Med Rec for your Member, we would require their most current medication list on file. Currently, we outreach to Primary Care Providers via fax to request the Member's current medication list. We aim to obtain this list within 72 hours post-discharge so that the pharmacist can review the current medication list with the hospital discharge medication list. Once complete, the Pharmacy will send the Primary Care Provider the completed medication reconciliation medication list, along with any clinical recommendations from the reviewing pharmacist.

When you receive the fax request for the Member's current medication list, we would like to ask that your team send us your Member's most updated medication list as soon as possible to allow us to complete the Member's medication reconciliation to send to you in a timely manner.

We look forward to working with you to improve our patients' care. If you have any questions, please feel free to reach out to IEHP's Provider Relations Team at: (866) 223-4347.

Sincerely,

Inland Empire Health Plan