



A Public Entity

Inland Empire Health Plan



To: Clearinghouses
From: IEHP – EDI Team
Date: June 4, 2020
Subject: **UPDATE - Electronic Secondary/Coordination of Benefits (COB) Billing Update**

IMPORTANT

Effective immediately, Inland Empire Health Plan (IEHP) would like all Secondary/COB claims submitted electronically through your 837 files. We have identified that IEHP providers, and in some cases our Clearinghouses, are sending paper COB claims to our scanning vendor. We will be reaching out to our Providers after we ensure that all of our contracted Clearinghouses are capable of submitting Secondary Claims Electronically to IEHP.

Action Required:

Please send an email confirming that you have the capability to submit Secondary Claims Electronically to IEHP. **Please reply ASAP to EDISpecialist@iehp.org with your response.**

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions or if you need to update your business contact information, please email edispecialist@iehp.org.