



To: Skilled Nursing Facilities
From: IEHP – Provider Relations
Date: July 24, 2020
Subject: **Billing Medicare Part B Services Rendered in a Post-Acute Facility**

To alleviate concerns regarding Medicare Part B billing, Inland Empire Health Plan (IEHP) is providing guidance for all Post-Acute facilities. Facilities should use the instructions provided below to determine Member specific billing practices when rendering Part B Services in a Post-Acute facility.

Medi-Medi Members (IEHP is the secondary payer)

Custodial Level of Care:

- **Bill Medicare for Part B.**
- Bill IEHP for custodial services.
- Bill IEHP for Part B therapy **coinsurance only**.
- Notify IEHP timely when a Member is about to exhaust their Part B coverage.
- IEHP will review clinical documentation to determine if additional services are medically necessary.

Skilled Level of Care:

- Facility should notify IEHP **timely** if a Member is about to exhaust their skilled level of care benefits.
- IEHP will review clinical documentation to determine medical necessity for appropriate level of authorization:
 - Custodial level of care with outpatient therapy, (see custodial level of care above).
 - Skilled level of care.

IEHP Direct Cal MediConnect Medicare Members (IEHP is the primary payer)

Skilled Level of Care:

- Request an authorization from IEHP for skilled level of care, to include Part B services.
- Bill all services to IEHP under the approved skilled level of care.
- Receive payment in full at the IEHP contract rate for the approved level of care.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.