



**To:** IEHP Credentialed OB/GYN Providers  
**From:** IEHP – Quality Programs  
**Date:** August 18, 2020  
**Subject:** **2020 OB/GYN P4P Program – PROGRAM GUIDE UPDATE**

---

---

An update has been made to the 2020 OB/GYN P4P Program Guide. An electronic version of the guide is available in the Providers section of the IEHP website at [www.iehp.org](http://www.iehp.org) > For Providers > Pay for Performance (P4P) > OB/GYN P4P Program. The 2020 OB/GYN P4P Program Guide includes the following changes:

**Program Participation- Clarification**

- Information has been added to clarify Provider eligibility and program participation. IEHP Providers credentialed to provide obstetrical and/or gynecological services are eligible to participate in the P4P Program.
- Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs) are not eligible to participate in the IEHP OB/GYN P4P Program.

**OB P4P Claims Denials- Clarification**

- Information has been added to clarify the correct process for Provider claims denial submissions. Please send all OB P4P claims denial disputes to:

Inland Empire Health Plan  
ATTN: Claims Appeal Resolution Unit  
P.O. Box 4319  
Rancho Cucamonga, CA 91729-4319

Please review and leverage the 2020 OB/GYN P4P Program Guide to maximize your efforts in the 2020 program year.

Thank you for your continued partnership in providing quality healthcare to IEHP's Members.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org)> For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909)-890-2054 or email IEHP's Quality Department at [QualityPrograms@iehp.org](mailto:QualityPrograms@iehp.org) .