



**To:** All IEHP Providers & IPAs  
**From:** IEHP – Provider Relations  
**Date:** August 19, 2020  
**Subject:** **Rideshare Services Temporarily Suspended**

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Inland Empire Health Plan (IEHP) has been notified that beginning **tomorrow, August 20, 2020**, due to noncompliance of Assembly Bill 5, Uber and Lyft will temporarily shut down operations in California until further notice.

This may cause potential service disruptions related to Member transportation. We are working diligently alongside our transportation vendor, American Logistics Company (ALC), to make other transportation arrangements for our Members.

We will send another communication for further updates. Thank you in advance for your understanding.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.