



To: All Providers
From: IEHP – Provider Relations
Date: August 28, 2020
Subject: **REMINDER - Operating System and Internet Browser Security**

REMINDER!

The IEHP Provider Portal no longer supports Internet Explorer (I.E.) versions 7, 8, 9,10, and 11; therefore, it is critical that you download a compatible browser to maintain access to the Provider Portal. If your office is currently using I.E. 7, 8, 9,10, or 11 please upgrade to an acceptable browser that is compatible with your operating system.

Download one of these great browsers and you'll be on your way:



[https://www.google.com/
chrome](https://www.google.com/chrome)



[https://www.microsoft.c
om/en-us/edge](https://www.microsoft.com/en-us/edge)



[https://www.mozilla.
org/en-
US/firefox/browsers/](https://www.mozilla.org/en-US/firefox/browsers/)

The links below offer helpful tips on checking which browser you are using and how to upgrade to the most up to date versions.

- <https://www.whatsmybrowser.org/>
- <https://www.browsehapp.com/>

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.