



To: IEHP Clearing House and Trading Partners
From: IEHP – Provider Relations
Date: December 13, 2019
Subject: **Claim Submission Response Files**

COMING December 15th!

Inland Empire Health Plan (IEHP) is amending the current claim submission process which may include more detailed information in the 999 and 277CA response files provided by IEHP to your organization. This change, which we had previously tested with you, will be implemented on December 15, 2019. The 999 and 277CA response file which you will receive from IEHP will have the changes effective December 15, 2019.

Please note that there will be no change to the response file names or frequency, but the information may contain more detail and inclusive information than previously provided. Sample test files were previously provided for your review and testing.

IEHP is committed to providing quality service and appreciates your understanding and cooperation with this forthcoming change.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP EDI Team at EDI@iehp.org.