



A Public Entity

Inland Empire Health Plan



**To:** Medi-Cal IPAs  
**From:** IEHP – Provider Relations  
**Date:** December 17, 2019  
**Subject:** **IEHP assuming responsibility for Chiropractic Services**

---

---

Effective **January 1, 2020**, as indicated in the new Division of Financial Responsibility (DOFR), Inland Empire Health Plan (IEHP) will be responsible for authorization and payment for chiropractic services for all plan Members. Below are the following criteria for eligible Members:

- Children under age 21
- Pregnant women through the end of the month that includes 60-days following the end of a pregnancy
- Residents in a skilled nursing facility, intermediate care facility, or subacute care facility
- All Members when services are provided at hospital outpatient departments, Federally Qualified Health Centers (FQHC) or Rural Health Clinics (RHC)

IEHP will cover for eligible Medi-Cal Members:

- Only 2 chiropractic services per month.
- Limited to treatment of the spine by manual manipulation. Recipient must have a significant health problem in the form of a neuromusculoskeletal condition necessitating treatment. Manual manipulative services rendered must have a direct therapeutic relationship to the recipient's condition.
- Only codes **98940**, **98941** and **98942** are reimbursable. (1 code per visit)
- Maintenance therapy is not covered. "Maintenance therapy" is defined as continued repetitive treatment without a clearly defined clinical end point.

**Please fax all Chiropractic referrals to IEHP Outpatient Utilization Management at (909) 890- 5751.**

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.