



To: All IEHP DualChoice Providers
From: IEHP – Provider Relations
Date: December 19, 2019
Subject: **NEW IEHP DualChoice CMC Member ID Cards**

Effective January 1, 2020, IEHP DualChoice Cal MediConnect (CMC) Members will be receiving a new IEHP Member ID card.

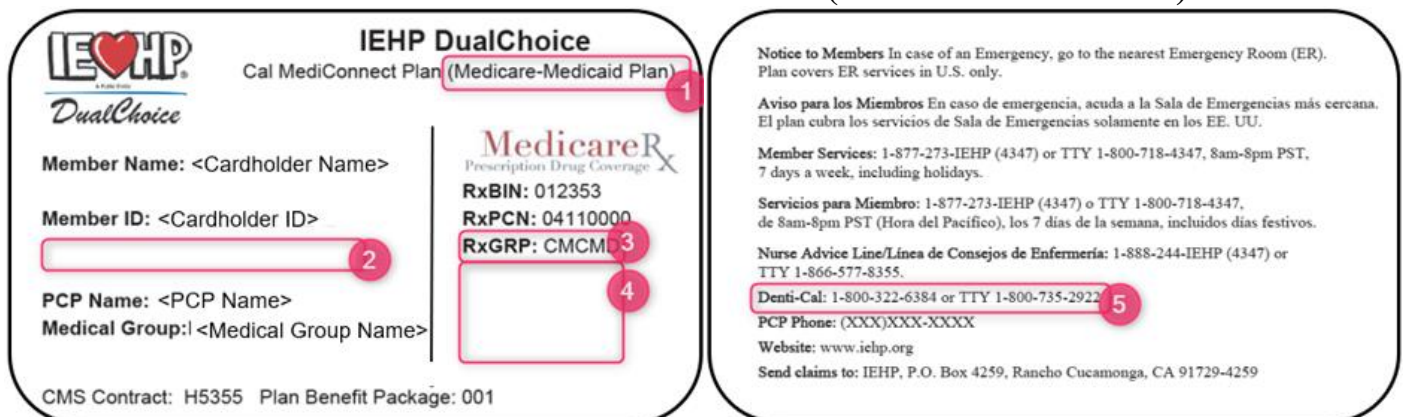
Expected changes from the Old to New IEHP Member ID Card:

1. “(Medicare-Medicaid Plan)” added at the end of the ID Card name
2. Health Plan (80840) removed
3. RxGRP added
4. Dental Benefits Group ID removed
5. Dental Services removed and replace with Denti-Cal information

Providers may access and print a temporary Member ID Card by visiting the IEHP Provider Portal when checking the Member’s eligibility. The old IEHP Member ID cards are still acceptable; however, please encourage Members to use the New IEHP Member ID card.

Please see an example of new ID card below:

NEW IEHP MEMBER ID CARD (FRONT AND BACK)



As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.