



**To:** IPAs  
**From:** IEHP – Provider Relations  
**Date:** July 3, 2019  
**Subject:** **HRA Completion Date Discrepancy and Invalid HRA with Completion Date**

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IEHP has discovered posting errors to the SFTP server:

1. Incorrect HRA completion dates.
2. Invalid HRAs with **no Member responses** and a completion date of either April 01, 2019, April 15, 2019 or April 16, 2019. Please remove these invalid HRAs from your system.

IEHP has posted a spreadsheet(s) containing a list of impacted Members with HRA completion date discrepancy and invalid HRA completion dates in the folder **‘/HRA/’** of the SFTP.

A corrected data file will be posted to the SFTP within the next few weeks, which will reflect the correct survey completion date. We will let you know when the corrected data file is posted. We apologize for the inconvenience and appreciate your attention to this matter.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/plan-updates>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.