



**To:** PCPs with assigned Landmark Members  
**From:** IEHP – Provider Relations Team  
**Date:** June 13, 2019  
**Subject:** **Member Transition**

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Inland Empire Health Plan (IEHP) will be discontinuing the Landmark Program **effective December 31, 2019**. While the Landmark Program services many at risk Members, we are confident that we can continue to effectively meet the healthcare needs of these Members through the various other programs that are offered by IEHP.

As the Landmark Program is concluding, no new Members will be added to Landmark going forward. The current Landmark Members will be assessed by IEHP Care Management for appropriate placement in one or more of the following programs:

- Health Homes
- My Path Palliative Care
- Complex Case Management
- Charter at Home Services
- Behavioral Health Services
- Long Term Care
- Pain Management Services
- Care Coordination

Members who are receiving services from Landmark will be contacted over the next few months to transition into the most appropriate program to meet the Member's needs. Eligibility verification on IEHP's secure Provider Portal will continue to indicate which Members are enrolled in Landmark until they are transitioned into another program.

If you have specific IEHP Members that you are concerned about transitioning out of Landmark, please feel free to call IEHP Care Management at 909-294-3804.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/plan-updates>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.