



A Public Entity

Inland Empire Health Plan



To: 834 Recipients
From: IEHP – Provider Relations
Date: November 7, 2019
Subject: **Delay in Daily Eligibility File**

The eligibility files for November 6, 2019 were not delivered as scheduled. The eligibility file that will be sent today will be a combination of any changes or additions to your membership within the past two days. These files will be available on the Secure File Transfer Protocol (SFTP) Server at the usual time, between 6:00 PM – 8:00 PM today, November 7, 2019. In the meantime, please utilize the Provider Portal to verify eligibility for your IEHP Members. We apologize for any inconvenience this one-day delay may cause.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org.