



A Public Entity

Inland Empire Health Plan



**To:** SNFs/LTC Providers  
**From:** IEHP – Provider Relations  
**Date:** November 8, 2019  
**Subject:** **REMINDER: “My Path” Palliative Care Program**

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On **January 1, 2018**, IEHP launched the *My Path* program in response to the State’s mandate that managed Medi-Cal plans provide a **Palliative Care benefit**.

**MY PATH IS A PLAN BENEFIT FOR:**

- IEHP Medi-Cal Members regardless of IPA assignment.
- IEHP DualChoice Cal MediConnect Members assigned to IEHP Direct.

**WHO THE MY PATH PROGRAM SERVES:**

- IEHP Members with advanced disease and life expectancy of 2 years or fewer who are using the Emergency Room to manage their symptoms and disease.
- IEHP Pediatric Members with a life -threatening or terminal condition seeking to enhance quality of life with the integration of curative treatment and palliative care.

**WHAT ARE THE FEATURES OF THE MY PATH PROGRAM:**

- Additional care for Members that works in collaboration with the Member’s Primary Care Physician and Specialists;
- **In-home** wrap-around services to assist with advance care planning and symptom and disease management; and
- Member support to optimize quality of life, honoring the individual’s choices in treatment of their disease.

*My Path* is both patient- and family-centered care that optimizes quality of life by anticipating, preventing and treating suffering. Besides helping family and caregivers, the program addresses the Member’s needs, including physical, emotional, social and spiritual.

**WHAT IEHP WOULD LIKE YOU TO DO**

Suggest *My Path* to your patients who may need it. If they are interested, please submit a referral for a *My Path* consultation to IEHP for an authorization. If you do not have access to the secure Provider portal, please submit a request for authorization via fax at (909) 890-5751.

**FOR MORE DETAILS AND ELIGIBILITY**

Please visit: <https://www.iehp.org/en/providers/provider-resources?target=utilization-management-criteria> and click on “My Path (A Palliative Care Approach).”

If you have any questions, please call the IEHP Provider Relations Team at (909) 890-2054.