



**To:** Medi-Cal and Medicare PCPs  
**From:** IEHP – Provider Relations  
**Date:** November 12, 2019  
**Subject:** **LTSS Roster for PCPs**

Inland Empire Health Plan (IEHP) would like to inform you of the availability of roster for Long-Term Services and Supports (LTSS) effective on **November 13, 2019**. LTSS are medical and social services that assist Members with disabilities or seniors to remain safely in their home and prevent or delay placement into a long-term care facility. IEHP Members may be eligible to receive services from the following LTSS programs:

1. In-Home Supportive Services (IHSS)
2. Community-Based Adult Services (CBAS)
3. Multipurpose Senior Services Program (MSSP)

To access the LTSS Roster, PCPs must log in to the IEHP Secure Portal at <https://www.iehp.org>:

- Select **Rosters** from the navigation panel on the left and then select **LTSS Roster**

The LTSS Roster provides a list of Members assigned to PCPs who are receiving LTSS services. The following information can be used as a resource for PCPs to coordinate their care:

<b>MSSP services:</b>	<b>IHSS Services:</b>	<b>CBAS services:</b>
a. MSSP Care Plan (if available) b. MSSP Care Plan Addendum (if available) c. MSSP Emergency Care Plan (if available) d. MSSP Health Assessment Summary (if available) e. MSSP Initial Health Assessment (if available) f. MSSP Initial Psychological Summary (if available) g. MSSP Reassessment (if available)	a. Member’s CIN b. IHSS Case Receipt No. c. IHSS Case Status d. IHSS Authorized Hours e. IHSS Effective Date f. IHSS Term Date g. Life Support Needed h. IHSS Social Worker’s Name i. IHSS Social Worker’s Phone Number	a. Authorization for CBAS services b. Individual Plan of Care from the CBAS center (if available) c. CBAS Eligibility Determination Tool (if available) d. Discharge Summary (if available) e. Request for Increase/Decrease in Length of Stay (if available)

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.