



To: Medi-Cal IPAs
From: IEHP – Provider Relations
Date: November 13, 2019
Subject: HRA status available in Assigned Roster

Effective November 11, 2019, Inland Empire Health Plan (IEHP) has made the following changes regarding the Health Risk Assessment (HRA) for IPAs:

- There will no longer be a “blank” HRA PDF posted to the Provider portal with an HRA completion date of 2199-01-01;
- Data for unable to contact (2199-01-01) Members will no longer be posted to the SFTP; and
- Historical “blank” PDFs dated 2017 and earlier will be removed from the Provider portal.

As an update to the assigned Member roster for the IPAs on the secure Provider portal, the HRA status under “Assigned Roster” will display as “Complete” or “Incomplete” for Seniors and Persons with Disabilities (SPD) Members. The IPA should continue to outreach to the Member within ninety (90) calendar days of Member’s enrollment date to complete the Individualized Care Plan (ICP). The ICP must be developed with the Member’s participation.

New Assigned Roster Features	Function
	When “HRA Incomplete” is selected, the roster will only display assigned Members that have not completed their HRA.
	When “HRA Completed” is selected, the roster will only display assigned Members that have completed their HRA.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.