



To: IPAs
From: IEHP – Provider Relations
Date: November 22, 2019
Subject: **Health Risk Assessment (HRA) Error on Provider Portal**

Inland Empire Health Plan (IEHP) has identified error when downloading some of the Health Risk Assessment (HRA) PDFs on the Provider Portal dated **November 19-20, 2019**.

In addition, there is a delay in the PDF posting for HRA completions dated **November 21, 2019**. IEHP's IT team is aware and is actively working to resolve this issue. Thank you in advance for your patience.

We will advise you when the issue is resolved.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.