



To: DME Providers
From: IEHP – Provider Relations
Date: September 16, 2019
Subject: **DME Authorizations & Claims for HCPCS A9900**

Effective **September 13, 2019**, Inland Empire Health Plan (IEHP) will no longer authorize Healthcare Common Procedure Coding System (HCPCS) A9900 for miscellaneous Durable Medical Equipment (DME) items or reimburse HCPCS A9900 when billed for miscellaneous services on DME claims.

For those services which have been authorized under HCPCS A9900, Providers must bill with the appropriate and valid Medi-Cal or Medicare HCPCS code for all DME equipment provided to IEHP Members. If there is no appropriate and valid HCPCS code specific to the equipment dispensed, Providers should bill with an eligible miscellaneous code, such as E1399.

You may access the current IEHP Policies and Procedures Manual on our Provider portal at: www.iehp.org > For Providers > Provider Resources > Manuals.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If claims are denied when billed as instructed above or you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 for assistance.