

# ALERT!

**COURTESY VISITS FROM OTHER  
COUNTIES ARE NOT AVAILABLE AT  
THIS TIME.**

Due to the impact of the Coronavirus (COVID-19) throughout California, alternate measures will be taken to ensure SW visits with children who reside out-of-county are maintained.

After attempting to coordinate courtesy visits through other counties, San Bernardino County Children and Family Services (CFS) has been informed that other counties are unable to provide this service at this time.

Social workers (SWs) will need to use all available technology (i.e. FaceTime, Skype, WebEx, etc.) to conduct their required visits with those children who are living outside of San Bernardino, Riverside, Orange and Los Angeles Counties.

SWs should clearly document in Child Welfare Services/Case Management System (**CWS/CMS**) the reason for using FaceTime, Skype, WebEx, etc., in lieu of a face-to-face personal visit or courtesy visit from the other county.

