



# ALERT!

## Social Worker Visits

To ensure continued quality services to the children and families we serve, Children and Family Services (CFS) social workers (SWs) may take the following actions to fulfill the requirement for monthly SW visits with children in homes and facilities during the Coronavirus (COVID-19) crisis.

These visitation actions include, but are not limited to:

### **Children in foster care placements**

- SWs may visit the child through video conferencing. (If video conferencing is not available, phone calls are an acceptable alternative.)

### **Nonminor dependents (NMDs)**

- SWs may visit the NMDs by way of video conferencing, telephone contact, or through courtesy supervision by a tribal representative or another Title IV-E agency as necessary.

*If it is determined that a face-to-face visit is necessary, the SW will ask the caregiver the public health questions to prevent the spread of COVID-19. The questions the worker will ask are as follows:*

- *Does anyone in the household currently have any of the following symptoms?*
  - *Fever/chills/body aches, cough, shortness of breath*
- *Has anyone in the household visited any of the countries listed below in the last 14 days?*
  - *China, Iran, South Korea, Europe, United Kingdom or Ireland*
- *Do you know if anyone has had contact with a patient with laboratory confirmed COVID-19 in the last 14 days?*

If you suspect an outbreak in your home or facility, contact the Public Health Department **immediately** at (909) 387-3911.

Caregivers speak with your SW for information on the learning plans provided to youth who are restricted from attending school at this time. SWs are available to provide additional resources to caregivers and/or children and youth.

**Caregivers: if you have parent/child court-ordered visits for children in your care, contact your SW for alternative visitation arrangements.**

**Note:** the Superior Court Juvenile Division is open for Detention Hearings **only**, and only parents/Legal Guardians are permitted in court. Social workers will be available to attend by phone. No children or family members or friends will be permitted to enter Superior Court.