



To: Medi-Cal and Medicare PCPs
From: IEHP – Provider Relations
Date: August 18, 2020
Subject: **UPDATED INFORMATION: COVID-19 Roster**

As part of our ongoing effort to ensure that Primary Care Providers can provide continued excellent care to our Members, Inland Empire Health Plan (IEHP) has updated the COVID-19 Roster online. **Effective immediately**, the change outlined below will assist PCPs with follow up and coordination of Member’s care for Members who have tested positive within the last 14 days. This update should help PCPs focus on Members most recently impacted by COVID-19 vs. Members who have passed the quarantine period from a positive COVID-19 test older than 14 days past.

UPDATED INFORMATION:

- The roster and Alert section under the **Eligibility- Member History Record** identifies the PCPs assigned Members who have tested positive for COVID-19 within the last **14 days**.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondence **or**
www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.