



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

April 14, 2025 - 9:00 AM

**Dr. Bradley P Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730**

Board Report #359

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the IEHP Governing Board at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction at the time of the meeting when the item listed on the agenda is called. Each speaker should begin by identifying themselves for the record and announce any contributions in excess of \$250.00 made by them or their organization in the past twelve (12) months to any IEHP Governing Board member as well as the name of the Governing Board member who received contribution. In order to keep track of speakers and to be able to notify the Board of any speakers on a particular agenda item, a speaker slip is requested to be completed and provided to the Board Secretary by the commencement of the public meeting and no later than the time the agenda item has been called so that you may be recognized by the Board to speak. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above, IEHP main offices at 10801 6th Street, Suite 120, Rancho Cucamonga, CA 91730 and online at <http://www.iehp.org>.

Any member of the public may observe the scheduled proceedings by using the information listed below

<https://youtube.com/live/ZdZdPKSkAOW?feature=share>

AGENDA

- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda

AGENDA

VI. Conflict of Interest Disclosure

Please note that Board members who also serve as a member of a legislative body of another public entity, such as San Bernardino County or the County of Riverside, does not by itself constitute a disqualifying conflict of interest that would prevent such members from participating on matters appearing on the agenda for the Inland Empire Health Plan or IEHP Health Access despite their affiliation with both public entities.

VII. Reappointment of Andrew Williams, Joint County Public Member (April 14, 2025, through April 13, 2027)

VIII. Adopt and Approve of the Meeting Minutes from the March 10, 2025 Regular Meeting of the Governing Board of the Inland Empire Health Plan

IX. CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. Approve an Increase in Funding for Statements of Work with Morgan Consulting Resources, Inc.
2. Approve the First Amendment to the Management Services Agreement with the IEHP Foundation

FINANCE DEPARTMENT (Keenan Freeman)

3. Approve the Seventh Amendment to the Professional Services Agreement with Conduent Credit Balance Solutions, L.L.C. F/K/A/CDR Associates, L.L.C.
4. Approve the Revised Procurement Policies and Procedures Manual and Delegation of Authority for Future Updates as Needed to Ensure Ongoing Compliance with Applicable Statutes and Regulations

HEALTH SERVICES DEPARTMENT (Takashi Wada, M.D.)

5. Ratify and Approve the Third Amendment to the Professional Services Agreement with Sam D. Toney dba Toney Healthcare Consulting, Inc.
6. Ratify and Approve the Fifth Amendment to the Service Agreement with MedImpact Healthcare Systems, Inc.

INFORMATION TECHNOLOGY DEPARTMENT (Vinil Devabhaktuni)

7. Delegation of Authority to Approve the Renewal Order Form under the Software License Agreement with Verint, LLC.

QUALITY DEPARTMENT (Edward Juhn, M.D.)

8. Approve the Award of Request For Proposal #24-06043 and the Professional Services Agreement with QMetrics, Inc for California Department of Managed Health Care Provider Appointment Availability Survey and Aligned Survey Services
9. Approve the Funding Increase with the National Committee for Quality Assurance for Health Plan Accreditation Survey Activities

PROVIDER CONTRACTING DEPARTMENT (Susie White)

10. Ratify and Approve the Twenty-Second Amendment to the Hospital Per Diem Agreement with Barstow Community Hospital - Barstow
11. Ratify and Approve the Participating Provider Agreement – Specialist with Orange Coast Anesthesia Inc - Victorville
12. Ratify and Approve the Eighth Amendment to the Capitated IPA Agreement with Physicians Health Network– Chino
13. Approve the Participating Provider Agreement with Rady Children’s Hospital San Diego dba Rady Children’s Specialists of San Diego, A Medical Foundation
14. Ratify and Approve the Twenty-Fifth Amendment to the Hospital Per Diem Agreement with Redlands Community Hospital - Redlands
15. Approval of Standard Template
 - 1) Home Infusion Services-Attachment A
 - 2) PCP CAP – Attachment B (All LOBs & CCA)
16. Approval of the Evergreen Contracts
 - 1) Naseem A Attar MD -Participating Provider Agreement – Specialist - Riverside
 - 2) Willow Partners Medical Corporation - Participating Provider Agreement – Specialist - Pomona
 - 3) The Illumination Foundation Enhancement Care Management Provider Agreement – Riverside
 - 4) HubMD PC - Enhancement Care Management Provider Agreement – Redlands
 - 5) Simple Solutions Family Therapy Inc dba Simple Solutions Psychotherapy Ancillary Agreement – Rancho Cucamonga
 - 6) Global Transitional Care Inc - Participating Provider Agreement – Specialist – Costa Mesa
 - 7) Genedx Inc - Ancillary Agreement – Gaithersburg
 - 8) Love Transit Inc – Transportation Agreement - Tustin
 - 9) Gloriana Parral LCSW – Participating Provider Agreement - Behavioral Health - Apple Valley
 - 10) Jun R Chiong MD MPH Inc - Participating Provider Agreement - Behavioral Health - Riverside

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- 11) Neighborhood Healthcare - Participating Provider Agreement - Behavioral Health - Hemet
- 12) Tarron Riley dba Erion Behavioral Health - Provider Agreement - Behavioral Health – Corona
- 13) Vituity Physician Services PC - Capitated Primary Care Provider Agreement - San Bernardino
- 14) Applied Behavior Autism Center LLC - Participating Provider Agreement – QASP – Moreno Valley
- 15) April Robinson dba Centre for Autism Treatment - Participating Provider Agreement – QASP - Hesperia
- 16) Educational and Behavioral Support Services - Participating Provider Agreement – QASP - Montclair
- 17) Kamel L Kamel MD Inc - Skilled Nursing Facility Attending Physician Agreement - Behavioral Health - Apple Valley
- 18) Chaparral Medical Group Inc - Participating Provider Agreement – Specialist – Claremont
- 19) Lesanemariam T Banko MD - Participating Provider Agreement – Specialist - Participating Provider Agreement – Specialist -Victorville
- 20) Pacific Dermatology Institute - Participating Provider Agreement – Specialist – Victorville
- 21) Valley Obstetrics & Gynecology Med Group – Participating Provider Agreement - Specialist –San Bernardino
- 22) VNEX Rehab Inc dba VNEX Physical Therapy - Participating Provider Agreement – Specialist – Hemet
- 23) Wang Optometric Associates Inc dba Advanced Optometric Eyecare - Participating Provider Agreement – Vision – Victorville
- 24) Mario Carcamo MD Inc - Participating Provider Agreement – Specialist – Riverside

X. POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

ADMINISTRATION (Jarrod McNaughton)

17. Chief Executive Officer Update
18. Board Education - Provider Contract Incentive and Reimbursement Update

FINANCE DEPARTMENT (Keenan Freeman)

19. Review of the Monthly Financials
20. Adopt and Approve the IEHP Interim Calendar Year 2025 Operations Budget Extension

OPERATIONS DEPARTMENT (Susie White)

21. 2024 IEHP Grievances and Appeals Overview

XI. Comments from the Public on Matters not on the Agenda

AGENDA

XII. Board Member Comments

XIII. Closed Session – *No Business*

XIV. Adjournment

The next meeting of the IEHP Governing Board will be held on May 12, 2025 at the Dr. Bradley P. Gilbert Center for Learning and Innovation in Rancho Cucamonga.