



**REGULAR MEETING OF THE GOVERNING BOARD  
OF THE  
INLAND EMPIRE HEALTH PLAN**

**January 13, 2025 - 9:00 AM**

**Dr. Bradley P Gilbert Center for Learning and Innovation  
9500 Cleveland Avenue - Board Room  
Rancho Cucamonga, CA 91730**

Board Report #356

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the IEHP Governing Board at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

**PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:**

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction at the time of the meeting when the item listed on the agenda is called. Each speaker should begin by identifying themselves for the record and announce any contributions in excess of \$250.00 made by them or their organization in the past twelve (12) months to any IEHP Governing Board member as well as the name of the Governing Board member who received contribution. In order to keep track of speakers and to be able to notify the Board of any speakers on a particular agenda item, a speaker slip is requested to be completed and provided to the Board Secretary by the commencement of the public meeting and no later than the time the agenda item has been called so that you may be recognized by the Board to speak. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above, IEHP main offices at 10801 6<sup>th</sup> Street, Suite 120, Rancho Cucamonga, CA 91730 and online at <http://www.iehp.org>.

*Any member of the public may observe the scheduled proceedings by using the information listed below*

<https://youtube.com/live/U5oepJQy-xw?feature=share>

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**AGENDA**

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- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda

AGENDA

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- VI. Conflict of Interest Disclosure  
*Please note that Board members who also serve as a member of a legislative body of another public entity, such as San Bernardino County or the County of Riverside, does not by itself constitute a disqualifying conflict of interest that would prevent such members from participating on matters appearing on the agenda for the Inland Empire Health Plan or IEHP Health Access despite their affiliation with both public entities.*
- VII. Adopt and Approve of the Meeting Minutes from the December 9, 2024 Regular Meeting of the Governing Board of the Inland Empire Health Plan
- VIII. Special Presentation in recognition of Arthur Friedman, O.D., IEHP Provider Advisory Committee Chair
- IX. CONSENT AGENDA

**ADMINISTRATION (Jarrod McNaughton)**

1. Ratify and Approve the First Amendment to the Master Services Agreement with IEHP Health Access and Delegation of Authority to Approve Future Management Fee Adjustment
2. Approve the 2025 Federal and State Policy Agenda and Delegate Administrative Advocacy Authority
3. Approve the Funding Agreement with San Bernardino County on Behalf of Arrowhead Regional Medical Center
4. Approve the First Amendment to the Funding Agreement with Loma Linda University Health Education Consortium
5. Delegation of Authority to Approve the Professional Services Agreement with Tenfold Health

**HEALTH SERVICES DEPARTMENT (Takashi Wada, M.D.)**

6. Approve the 2025 Culturally & Linguistically Appropriate Services Program Description and Culturally & Linguistically Appropriate Services Workplan
7. Approve the Funding Agreement with City of San Bernardino
8. Approve the Funding Agreement with Palliative Partners
9. Ratify and Approve the Memorandum of Understanding with End Homelessness California dba the Shower of Hope

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**INFORMATION TECHNOLOGY DEPARTMENT (Vinil Devabhaktuni)**

10. Approve Additional Funding to the Merchant Services Agreement with CSG Forte Payments, Inc.
11. Approve Additional Funding for Technical Support and Maintenance Fees to the Master Service and Software Agreement with Edifecs Inc.

**MARKETING DEPARTMENT (Michelle Rai)**

12. Approve the Second Amendment to the Professional Services Agreement with Ntooitve Digital, LLC
13. Approve the Award of Request For Proposal #24-05927 to, and Delegation of Authority to Approve Contractual Documents with, Avantpage Inc., Big Language Solution LLC, Hanna Interpreting Services LLC, and Language Line Translation Solutions.

**OPERATIONS DEPARTMENT (Susie White)**

14. Approve the Seventh Amendment to the Participation Agreement with Manifest Medex
15. Ratify and Approve the Third Amendment to the Professional Services Agreement with WISE Healthcare, LLC

**PROVIDER CONTRACTING DEPARTMENT (Susie White)**

16. Ratify and Approve the Fourth Amendment to the Capitated IPA Agreement with Dignity Health Medical Foundation DBA Dignity Health Medical Network Inland Empire a Service of Dignity Health Medical Foundation– Rancho Cordova
17. Ratify and Approve the Ninth Amendment to the Capitated IPA Agreement with Dignity Health Medical Foundation DBA Dignity Health Medical Network Inland Empire a Service of Dignity Health Medical Foundation– Rancho Cordova
18. Ratify and Approve the Eighth Amendment to the Hospital Per Diem Agreement with San Antonio Regional Hospital of Upland - Upland
19. Ratify and Approve the Seventeenth Amendment to the Hospital Per Diem Agreement with Mountains Community Hospital - Lake Arrowhead
20. Approval of the Evergreen Contracts
  - 1) Lasalle Medical Associates - Enhancement Care Management Provider Agreement - Victorville
  - 2) N & D Healthcare Services Inc dba Grandcare Home Health - Ancillary Agreement– Pasadena
  - 3) The Regents of the University of California dba UCR Health - Fee-For-Service Primary Care Provider Agreement - Riverside

- 4) The Regents of the University of California dba UCR Health - Participating Provider Agreement – Specialist - Riverside
- 5) HumanGood NorCal dba Plymouth Village - Skilled Nursing Facility Provider Agreement -Redlands
- 6) Riverside SNF LLC dba Riverside Village Healthcare Center - Skilled Nursing Facility Provider Agreement - Riverside
- 7) California Sleep Inc - Ancillary Agreement– Redlands
- 8) Goodnite Sleep Solution LLC Ancillary - Agreement - Redlands
- 9) Otto Bock Orthopedic Services LLC - Ancillary Agreement– Austin
- 10) Stellar Surgical Specialties Inc Ancillary - Agreement - Rancho Mirage
- 11) Clarissa Harper Agard dba Clarissa Agard LMFT - Participating Provider Agreement - Behavioral Health - Apple Valley
- 12) Encouragers Family Counseling Inc– Participating Provider Agreement - Behavioral Health Corona
- 13) Hernandez Marriage & Family Counseling Corp - Participating Provider Agreement - Behavioral Health Moreno Valley
- 14) Karen Lee Olson dba Karen L Olson LCSW - Participating Provider Agreement - Behavioral Health – Palm Desert
- 15) Michael Hooker dba Michael Hooker MS LMFT - Participating Provider Agreement - Behavioral Health - Riverside
- 16) Nicholas Fittante ACT Family Counseling Services LMFT PC - Participating Provider Agreement - Behavioral Health - Rancho Cucamonga
- 17) Paulina Ospina - Mallarino Participating Provider Agreement - Behavioral Health - Palm Desert
- 18) Riverside San Bernardino County Indian Health Inc - Participating Provider Agreement - Behavioral Health - Banning
- 19) Route 66 Recovery Partners A Medical Corporation dba First Step Recovery Center -Participating Provider Agreement - Behavioral Health - Victorville
- 20) Saniyyah Mayo Participating Provider Agreement - Behavioral Health Rancho Cucamonga
- 21) Ta Tanisha Jones dba Psychological and Substance Abuse Services Inc - Participating Provider Agreement - Behavioral Health - Moreno Valley
- 22) Yvonne Rodriguez dba Social Resources Connection Inc - Participating Provider Agreement - Behavioral Health - Moreno Valley
- 23) Zelda Marie Verrett dba InSight Therapeutic Solutions - Participating Provider Agreement - Behavioral - Health Hesperia
- 24) ABA Enhancement LLC dba ABA Enhancement - Participating Provider Agreement QASP - Riverside
- 25) Advanced Hand Therapy Inc Participating Provider Agreement - Specialist - Apple Valley
- 26) Anna Gasparyan MD Inc dba Desert Vascular Associates - Participating Provider Agreement – Specialist - Palm Desert
- 27) Betty Daniels MD dba Woman To Woman OB/GYN Medical Group Inc - Participating Provider Agreement - Specialist - San Bernardino
- 28) Clinicas De Salud Del Pueblo Inc - Participating Provider Agreement Specialist – Coachella
- 29) Narakanti N Rao MD Inc - Participating Provider Agreement – Specialist

- 30) Olga I Guerra dba All About Speech - Participating Provider Agreement – Specialist – Rancho Cucamonga
- 31) Vanessa Taylor DPM dba Chino Hills Foot and Ankle Center - Participating Provider Agreement – Specialist – Chino Hills
- 32) Paul James Wilson dba Bear Creek Eye Care Optometry - Participating Provider Agreement – Vision – Wildomar
- 33) Tamano Fletcher Corporation dba Hospitality Eyecare Center of Optometry - Participating Provider Agreement – Vision – San Bernardino
- 34) Behavior Genius LLC - Participating Provider Agreement – QASP - Hesperia

X. POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

**GOVERNING BOARD (Curt Hagman)**

21. Establish a Governing Board Finance Committee, Appoint Governing Board Members to Finance Committee and Appoint the Chair and Vice Chair of the Finance Committee
22. Approve Setting of the Annual Selection of the Chairperson and Vice Chairperson at the February Inland Empire Health Plan Governing Board Meeting

**ADMINISTRATION (Jarrod McNaughton)**

23. Chief Executive Officer Update
24. Board Education – Facility Site Review and Medical Record Review

**FINANCE DEPARTMENT (Keenan Freeman)**

25. Review of the Monthly Financials

XI. Comments from the Public on Matters not on the Agenda

XII. Board Member Comments

XIII. Closed Session

1. Conference with Legal Counsel—Anticipated Litigation: Significant exposure to litigation pursuant to subdivision (d)(2) of Government Code Section 54956.9:
  - a. One potential case

XIV. Adjournment

The next meeting of the IEHP Governing Board will be held on February 10, 2025 at the Dr. Bradley P. Gilbert Center for Learning and Innovation in Rancho Cucamonga.