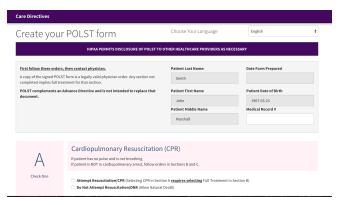**The California POLST Registry facilitates access to patients' documented end-of-life care wishes throughout the Inland Empire thanks to its partnership with IEHP.**

The purpose of the Physician Orders for Life Sustaining Treatment, (POLST) is to honor the wishes regarding medical treatment options for those who are facing end of life medical conditions. Paper POLST forms face various limiting issues including lack of access to the form at the time of emergencies, inaccurately filled out POLST forms(resulting in nullified forms), and forms that often do not reflect the patient's up-to-date wishes.

The California POLST Registry is a repository that hosts digital POLST forms that can be accessible in real time by integrating with EHR/EMR and HIE systems.  The goal is to alleviate the issue of under utilization of the form by leveraging various mobile and web technologies, ensuring up-to-date POLST forms can be accessed at any given time across the care continuum.

# California POLST Registry (CPR)

# FAQ

1. **What is the California POLST Registry?**
   The CPR is an electronic platform that captures and houses POLST forms, which makes them accessible in any care setting 24/7. Healthcare providers from across the care continuum can log into the registry then quickly and efficiently access patients' documented care wishes.

2. **Does the California POLST Registry integrate with EHR/EMR systems?**
   Yes. CPR offers integration with EHR/EMR systems, facilitating user authentication, single sign on (SSO),  and patient data query.

3. **Can a SNF access the California POLST Registry if it has not implemented an EHR/EMR system?**
   Yes. Users can log into the California POLST Registry from any computer, smartphone or tablet  with internet connection.

4. **Do skilled nursing facilities have to capture new POLST forms for existing residents?**
   No.  Skilled nursing facilities can submit copies of existing paper forms to California POLST Registry for digital Conversion.

5. **Is the California POLST Registry secure?**
   Yes. The California POLST Registry is built with encryption at rest.  Security and logging protocols are HIPAA compliant.

6. **Does California POLST Registry offer onboarding/training  and technical support?**
   Yes. The California POLST Registry offers full onboarding support, including singular user account setup, training and ongoing technical support.

7. **What is the cost of the California POLST Registry?**
   There is no fee to skilled nursing facilities for participation in the California POLST Registry.

8. **How do we contact the California POLST Registry?**
   You can reach us at (888) 621-4383 Monday - Friday,  8:00am - 5:00pm or  via email support@caredirectives.org